



Our plan to treat everyone in a fair way

Work we will do from 2014 to 2017

General Medical Council

Who we are

We are the General Medical Council (GMC).



We make sure doctors are good enough to care for you.



We say what doctors have to learn and do.
We can do something about doctors who give bad care.



What this plan is about

This plan talks about what we will do to treat everyone fairly.

We want to make sure

- doctors treat everyone fairly
- we treat everyone fairly.

What we know



We know that some groups of people don't always get good healthcare.



For example

- some disabled people
- some older people
- some children and young people
- some people who find it hard to say what they think or feel.



We also know that some people may find it hard to tell us when they are not happy with their doctor.



We want to make sure

- everyone gets good care from their doctor
- people know what to do if they get bad care.



We also make rules about what a doctor must learn and do.

We want to make sure that our rules are fair to doctors too.



For example, some disabled people and other people find it harder to be doctors.

What we will work on

1. Making our checks and rules fair



We will think about what different groups of people need from us, and what we can do to treat them in a fair way.



We will keep asking lots of different people for their ideas on our work.



We will keep working to make sure doctors treat patients in a fair way.

We will find out more about any problems that our rules may cause for some doctors.

We will work with other people to do this.



We will keep doing what the laws say about treating people fairly.



We will get good information to help us see if we are treating everyone fairly.

2. What people think of us



This plan says how we will treat everyone fairly. We will keep checking how we are getting on.



We will work with lots of different people to make sure we are doing the right things.



We will help other people we work with do things in the best way.

3. Our staff



We will treat everyone who works for us in a fair way.



We will make sure all our staff have a chance of doing well with us.



We will get good information about who is getting a job with us.

This will help us check we are treating all groups of people fairly.

How to find out more



Email gmc@gmc-uk.org



Phone 0161 923 6602



Go to our website www.gmc-uk.org



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